

GLASS SYSTEMS (DIRECT) LIMITED TERMS AND CONDITIONS – CUSTOMER COPY

Application of the Terms and Conditions

The terms and conditions set out herein shall apply to all contracts for the sale of products by Glass Systems (Direct) Limited to the customer. No other terms and conditions shall be binding upon the parties; this contract embodies the entire understanding between the parties. There are no promises, terms, conditions, obligations, oral or written, expressed or implied, other than those contained herein, or confirmed in writing by Glass Systems (Direct) Limited and attached hereto.

1.1 - These terms and conditions shall apply to all contracts for the sale of products and services by Glass Systems (Direct) Limited to the customer with the exclusion of any other terms and conditions except those in accordance with figure 1.4.

1.2 - By requesting a quotation or placing a purchase order, the customer and Glass Systems (Direct) Limited shall both be bound by these terms and conditions.

1.3 - Glass Systems (Direct) Limited reserves the right to alter, add and subtract from these terms and conditions at any time. The most up to date terms and conditions are available to view online at www.glasssystems.ltd.uk, these online terms and conditions replace any previously agreed and it is the responsibility of the customer to make themselves aware of the latest terms and conditions.

1.4 - Any variation to these terms and conditions (including any special terms and conditions agreed between the parties) shall be inapplicable unless confirmed in writing by Glass Systems (Direct) Limited.

1.5 - All orders for products and services shall be deemed to be an offer by the customer to purchase products and services in accordance to these terms and conditions.

1.6 - Requesting a quotation or placing a purchase order shall be deemed conclusive evidence of the customers' acceptance of these terms and conditions.

2. General

2.1 - Purchase orders are accepted only on condition of these terms and conditions.

2.2 - Purchase orders cannot be cancelled without the consent of Glass Systems (Direct) Limited.

2.3 - If 'Confirmation of Purchase Order' is sent but not clearly identified, resulting in duplication, Glass Systems (Direct) Limited cannot accept responsibility, and both orders will be chargeable.

2.4 - All templates must be clearly marked in hardboard or similar rigid material. Templates

will not be returned unless requested at the time of order.

2.5 - All georgian bar and lead layouts will be to our specification unless otherwise stated at the time of order.

3. Delivery

3.1 - Glass Systems (Direct) Limited are not liable for penalties incurred by others for late or non- delivery without written acceptance of such penalties at the time of ordering or quotation. Delivery dates promised on enquiry or quotation are conditional on current conditions and may change by the time of ordering.

3.2 - Off loading at the nominated delivery point is the responsibility of the customer.

3.3 - Where stillage deliveries are made, it is with the understanding that these remain the property of Glass Systems (Direct) Limited. The empty stillage will be collected on the next delivery. Any stillage not returned by the customer will be charged for at the current cost.

3.4 - Any product delivered by Glass Systems (Direct) Limited, which for wherever reason is not accepted by the customer, will be replaced and a credit note issued only on return of the original product. This is our maximum liability. Glass Systems (Direct) Limited are not liable for any third party costs.

4. Prices and Payment of Accounts

4.1 - All prices and quotations are based on current costs and may be changed without notice should costs vary. Prices invoiced will be those current at the time of dispatch.

4.2 - All prices quoted are exclusive of V.A.T and Energy Fuel Surcharge at the current rate.

4.3 - Any quotation given will remain 'firm' for 30 days only.

4.4 - Payment of account are as per the terms granted by Glass Systems (Direct) Limited. Glass Systems (Direct) Limited reserve the right to change payment terms as they see necessary.

4.5 - Should the customer default in any payments, Glass Systems (Direct) Limited reserve the right to cancel or suspend any further deliveries without prejudice to their right of payments for any outstanding debt. All amounts owed to Glass Systems (Direct) Limited become due when a customer is in default of payment.

4.6 - Glass Systems (Direct) Limited reserve the right to charge interest on overdue accounts at the rate of 8% above Barclays Bank PLC. base rate.

4.7 - If Glass Systems (Direct) Limited have to resort to legal action to recover overdue debts, the debtor will be liable for all costs, interest and solicitors fees.

4.8 - Glass Systems (Direct) Limited shall retain the title for all products supplied by them until such goods are paid for in full. In the event of insolvency and where products supplied by Glass Systems (Direct) Limited have been resold, we shall retain the title to any goods which have not been paid for.

5. Warranty

5.1 - If within 10 years from the date of dispatch from our site an unbroken product is, through faulty manufacture, affected by material visual obscuration because of condensation on either interior surface, we will at our option, supply a replacement sealed unit or refund the original purchase price to our customer. This represents our maximum warranty liability.

5.2 - Any claim under warranty is subject to our representative being afforded reasonable opportunity to inspect the product concerned before deglazing. If on inspection it is determined that the product was not of faulty manufacture, you may be required to pay the cost of the inspection.

5.3 - If a replacement product is supplied it will be of our standard type or product current at the time of replacement.

5.4 - This warranty applies only on the manufacturers' units installed in normal building service conditions within the United Kingdom.

5.5 - This warranty excludes:

- a. Any products which have not been handled, stored, installed and maintained completely in accordance with the glazing and maintenance instruction of the Glass and Glazing Federation manual.
- b. Products displaying the optical phenomenon occasionally seen as interference colour bands known as 'Brewsters' Fringes'.
- c. Replacement products beyond the period covering the original product.

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I, the person named below confirm that I am authorized to accept the above terms and conditions and do so on behalf of the company named below.

Company Name _____

Authorized Person _____

Authorized Signature _____

Position within above company _____

Date _____

Please note these signed terms and conditions must be returned to Glass Systems (Direct) Limited using the enclosed pre-stamped address envelope.